

Dear Customer,

Ref: Consolidation manifest new procedure – amendment.

EL AL cargo will proceed with its commitment in transferring to Maman control center import documents.

In order to fasten and ameliorate the release of shipments we need your assistance in briefing **the agents abroad** so they can hand over to EL AL cargo representative a closed envelope containing 2 copies of the consolidation cargo manifest of the particular consol awb. This envelope must be attach to the front side of the particular consol awb. Transmission of the information close to departure of the flight must be send directly by the agents to Maman control center .

It is necessary to mention on the envelope: for Maman control center.
Upon arrival EL AL cargo will hand over the closed envelope to Maman.

We truly hope that the handing over of the envelopes, parallel to the transmission of the information close to departure of the flight will enable a faster procedure and will ameliorate the service given to you and to the final customer.

EL AL will accompany and follow the procedure in case of any obstacles.
Procedure will be effective from sep 20 2005 .

Sincerely yours,

Yair Bitton

EL AL Cargo Marketing &
Commercial Planning Manager